# Report of Student Satisfaction Survey on Teaching Learning Process
## 2020-21

For **Student Satisfaction Survey on Teaching Learning Process** the same questionnaire developed by NAAC consisting 20 close ended statements and 1 open ended statement was adopted by the college. The total enrolment of the college is more than 3500, so a total of 500 students were selected at random from the final semester of Arts and Science stream of the college for survey which is more than the recommendation of NAAC. Out of 500 students 434 students were responded in the survey. The result is analyzed statement wise and the summary is presented below-
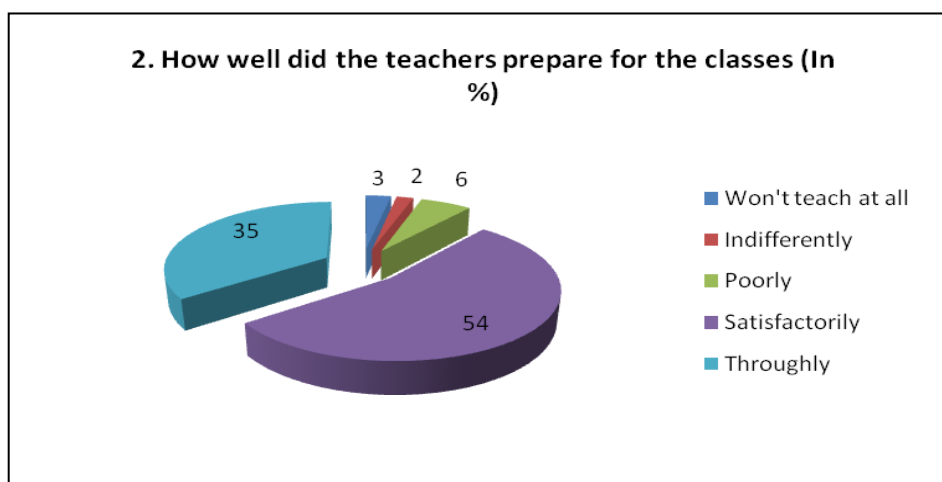
1. **How much of the syllabus was covered in the class?**

| Syllabus was covered | Responded by students ( in %) |
|---|---|
| 30% | 7 |
| 30% - 54% | 7 |
| 55% - 69% | 6 |
| 70% - 84% | 32 |
| 85% - 100% | 48 |
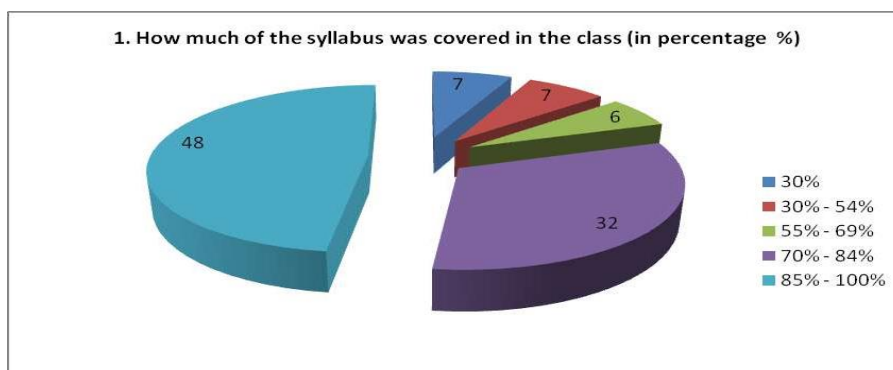


2. **How well did the teachers prepare for the classes?**

| Category | Responded by students ( in %) |
|---|---|
| Won't teach at all | 3 |
| Indifferently | 2 |
| Poorly | 6 |
| Satisfactorily | 54 |
| Thoroughly | 35 |

**3. How well were the teachers able to communicate?**

| Category | Responded by students ( in %) |
|---|---|
| Very poor communication | 7 |
| Generally ineffective | 1 |
| Just satisfactorily | 9 |
| Sometimes effective | 14 |
| Always effective | 69 |
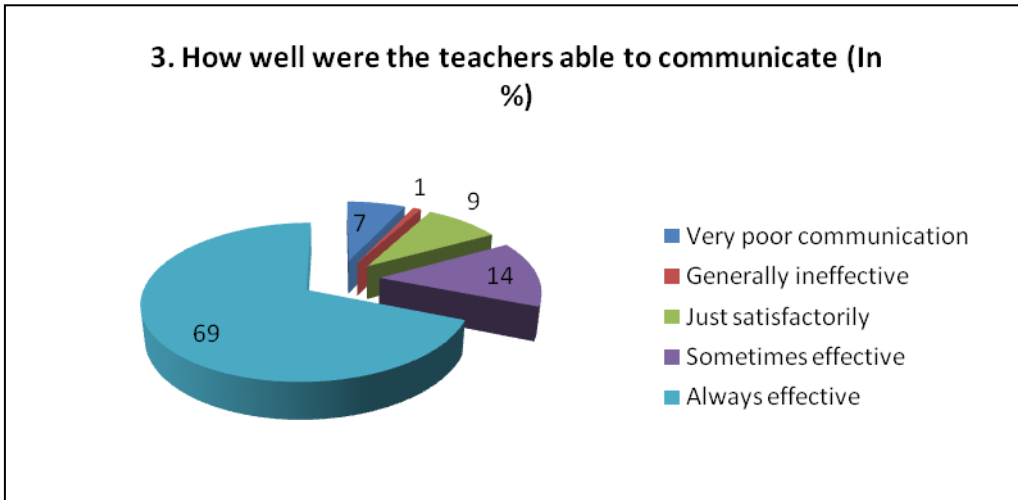


**4. The teacher's approach to teaching can best be described as**

| Category | Responded by students ( in %) |
|---|---|
| Very poor communication | 7 |
| Generally ineffective | 3 |
| Just satisfactorily | 15 |
| Sometimes effective | 33 |
| Always effective | 42 |
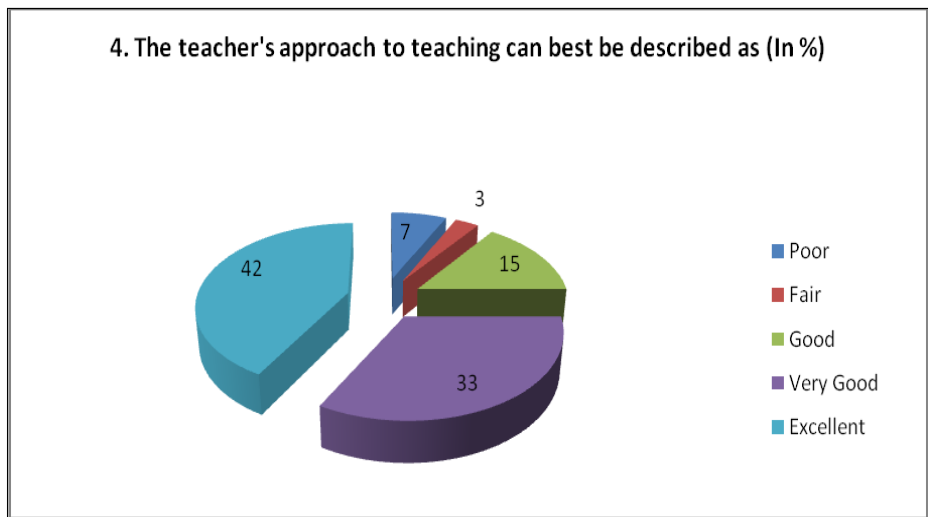
**5. Fairness of the internal evaluation process by the teachers**

| Category | Responded by students ( in %) |
|---|---|
| Unfair | 8 |
| Usually unfair | 2 |
| Sometimes unfair | 7 |
| Sometimes effective | 25 |
| Always effective | 58 |
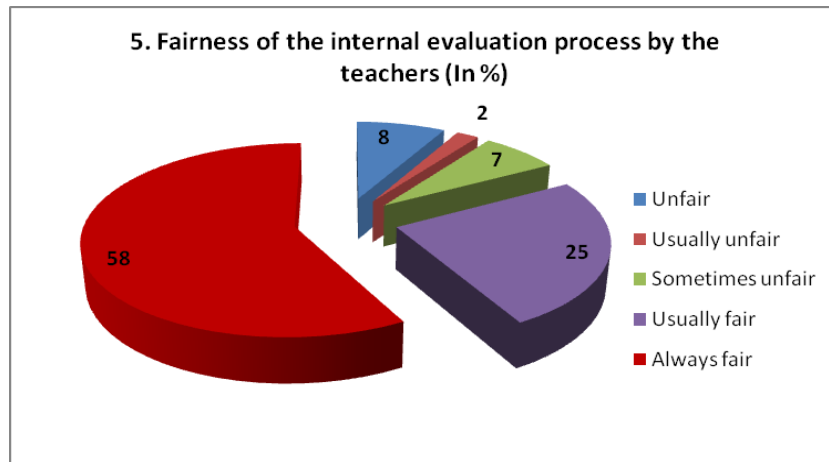


**6. Was your performance in assignments discussed with you?**

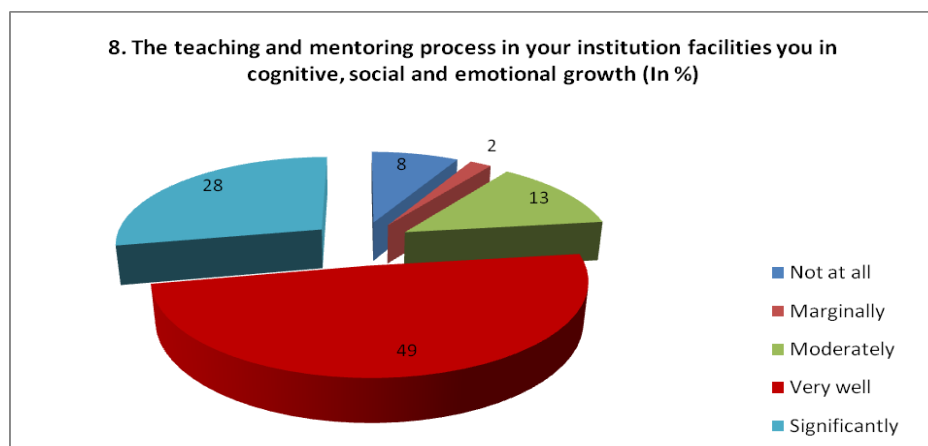| Category | Responded by students ( in %) |
|---|---|
| Never | 14 |
| Rarely | 2 |
| Occasionally/ Sometimes | 12 |
| Usually | 25 |
| Every time | 47 |
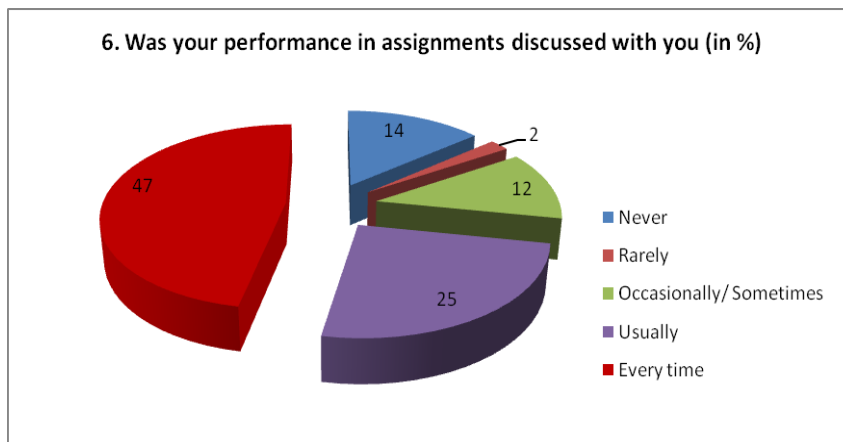
7. **The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.**

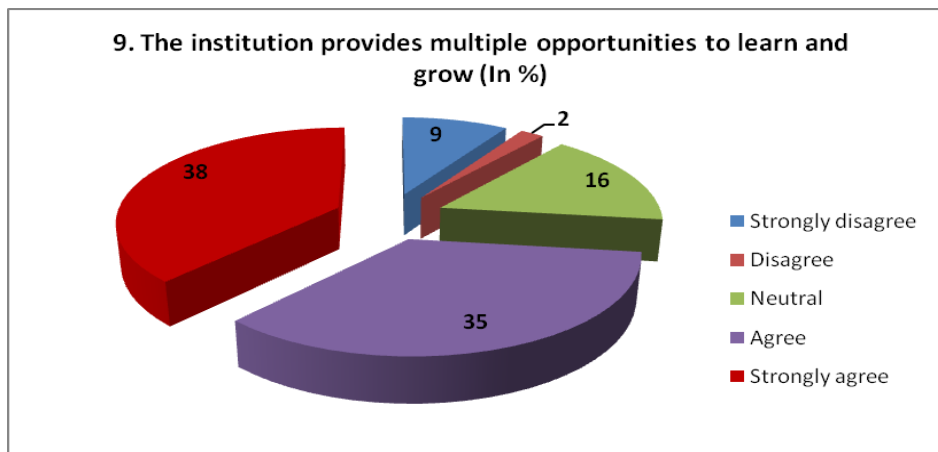| Category | Responded by students ( in %) |
|---|---|
| Never | 18 |
| Rarely | 10 |
| Sometimes | 19 |
| Often | 22 |
| Regularly | 31 |
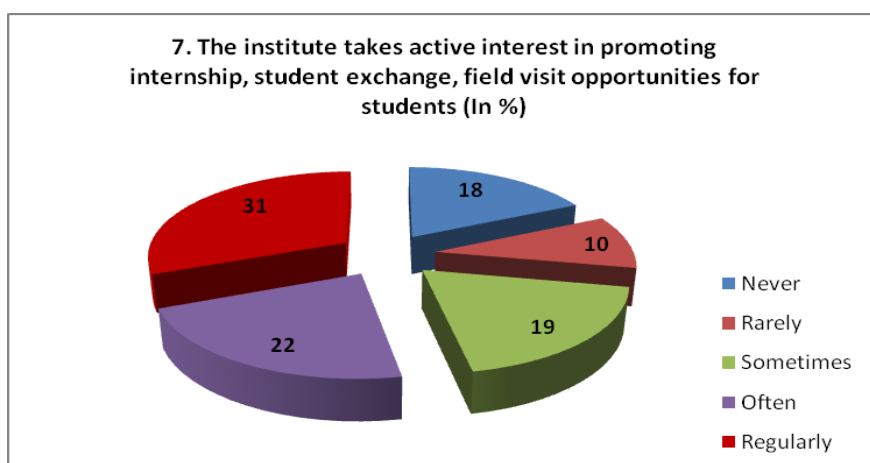


8. **The teaching and mentoring process in your institution facilities you in cognitive, social and emotional growth.**

| Category | Responded by students ( in %) |
|---|---|
| Not at all | 8 |
| Marginally | 2 |
| Moderately | 13 |
| Very well | 49 |
| Significantly | 28 |

9. **The institution provides multiple opportunities to learn and grow.**

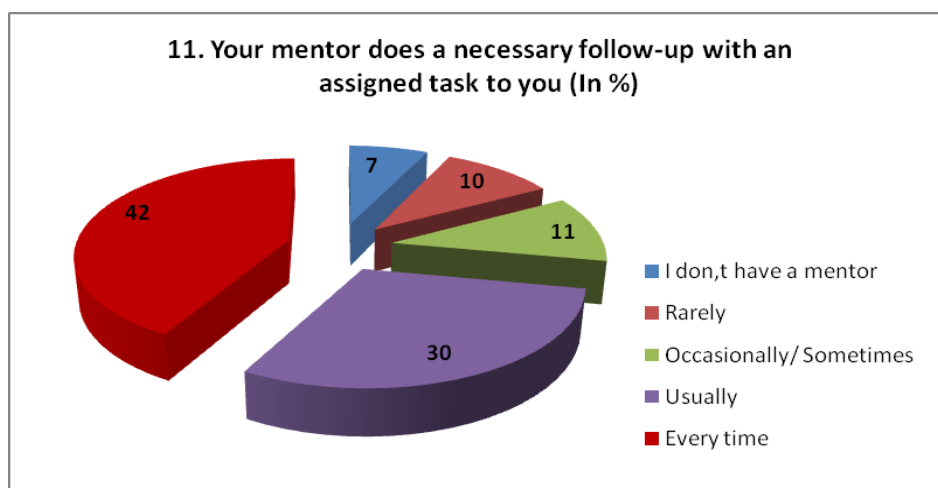| Category | Responded by students ( in %) |
|---|---|
| Strongly disagree | 9 |
| Disagree | 2 |
| Neutral | 16 |
| Agree | 35 |
| Strongly agree | 38 |



10. **Teachers inform you about your expected competencies, course outcomes and programme outcomes.**

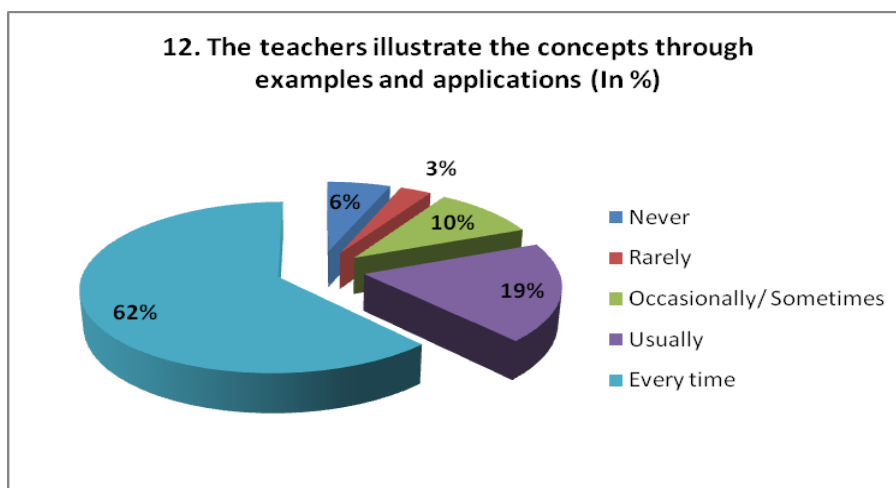| Category | Responded by students ( in %) |
|---|---|
| Never | 11 |
| Rarely | 04 |
| Occasionally/Sometimes | 21 |
| Usually | 27 |
| Every time | 61 |
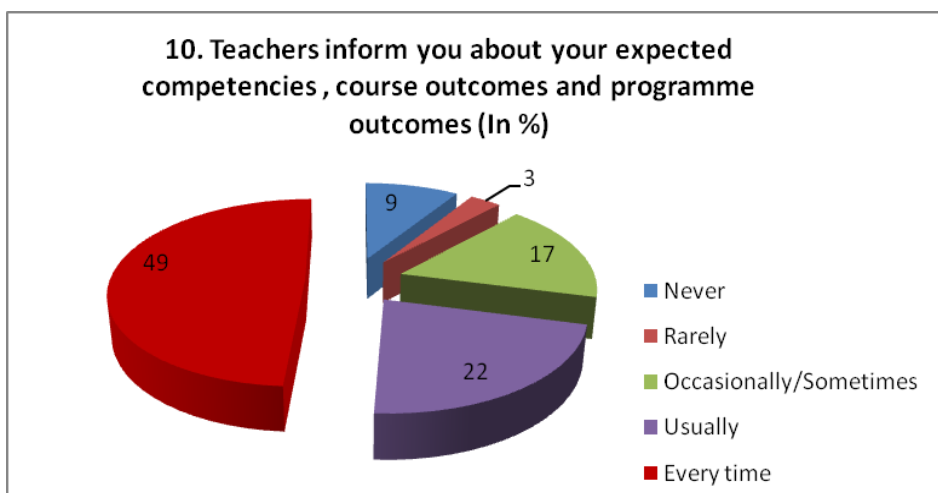
**11. Your mentor does a necessary follow-up with an assigned task to you**

| Category | Responded by students ( in %) |
|---|---|
| I don,t have a mentor | 7 |
| Rarely | 10 |
| Occasionally/Sometimes | 11 |
| Usually | 30 |
| Every time | 42 |



**12. The teachers illustrate the concepts through examples and applications.**

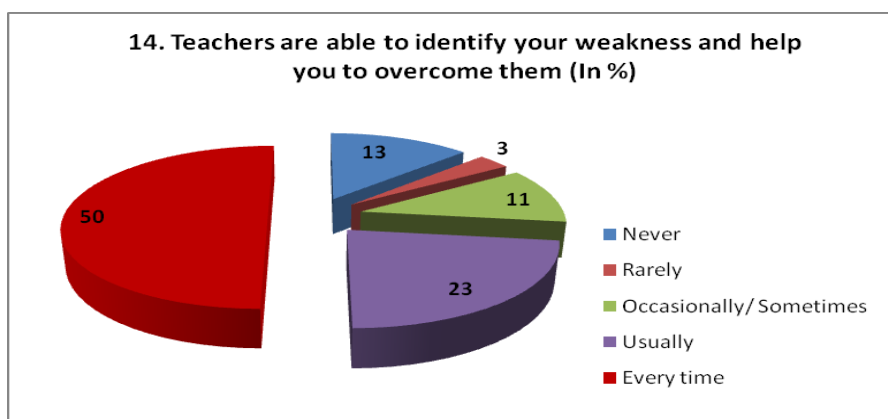| Category | Responded by students ( in %) |
|---|---|
| Never | 6 |
| Rarely | 3 |
| Occasionally/Sometimes | 10 |
| Usually | 19 |
| Every time | 62 |

**13. The teachers identify your strengths and encourage you with providing right level of challenges.**

| Category | Responded by students ( in %) |
|---|---|
| Unable to | 10 |
| Slightly | 6 |
| Partially | 10 |
| Reasonably | 23 |
| Fully | 51 |
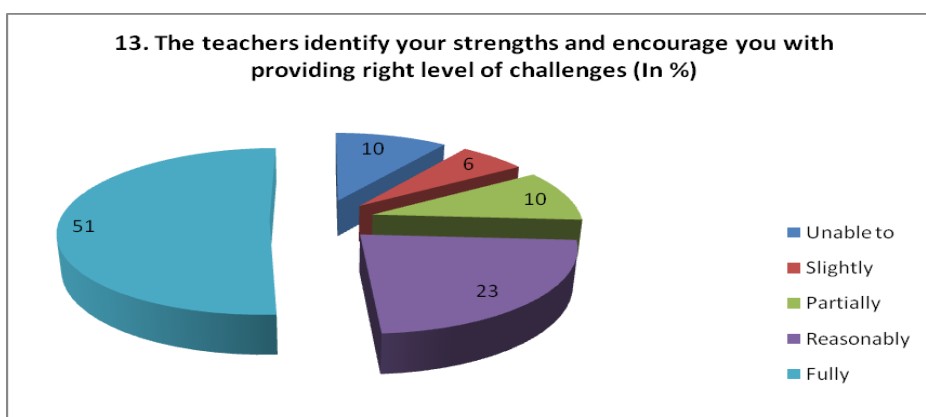


**14. Teachers are able to identify your weakness and help you to overcome them.**

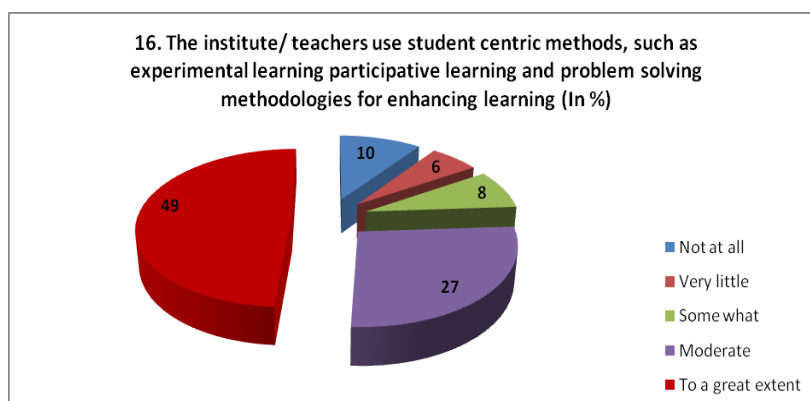| Category | Responded by students ( in %) |
|---|---|
| Never | 3 |
| Rarely | 13 |
| Occasionally/ Sometimes | 11 |
| Usually | 23 |
| Every time | 50 |

**15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.**

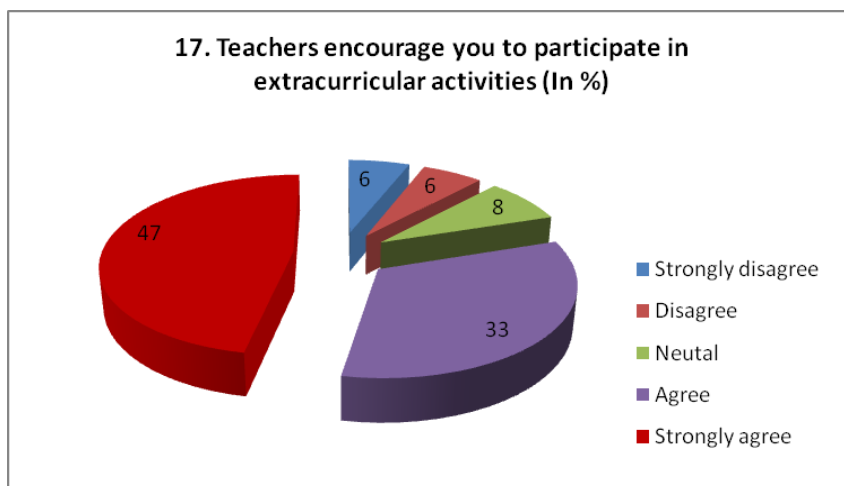| Category | Responded by students ( in %) |
|----------|-------------------------------|
| Strongly Disagree | 8 |
| Disagree | 2 |
| Neutral | 11 |
| Agree | 48 |
| Strongly agree | 31 |
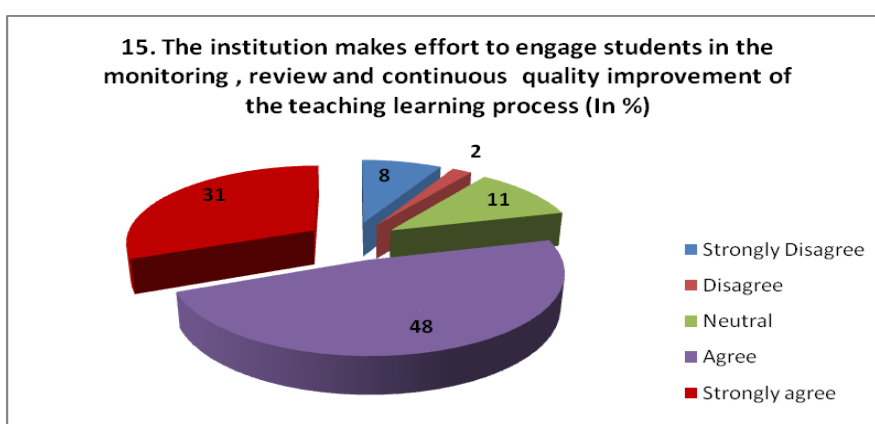


**16. The institute/ teachers use student centric methods, such as experimental learning participative learning and problem solving methodologies for enhancing learning**

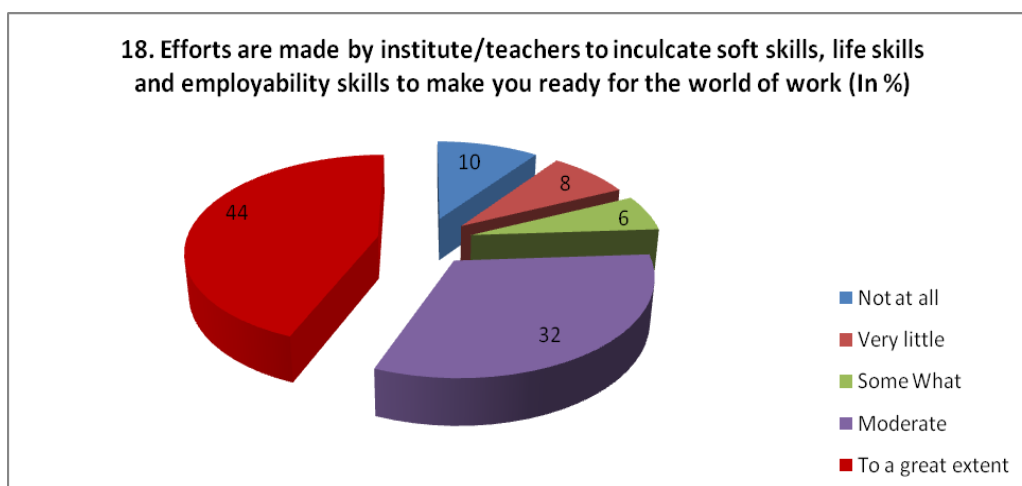| Category | Responded by students ( in %) |
|----------|-------------------------------|
| Not at all | 10 |
| Very little | 6 |
| Some what | 8 |
| Moderate | 27 |
| To a great extent | 49 |

**17. Teachers encourage you to participate in extracurricular activities**

| Category | Responded by students ( in %) |
|---|---|
| Strongly disagree | 6 |
| Disagree | 6 |
| Neutal | 8 |
| Agree | 33 |
| Strongly agree | 47 |



**18. Efforts are made by institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.**

| Category | Responded by students ( in %) |
|---|---|
| Not at all | 10 |
| Very little | 8 |
| Some What | 6 |
| Moderate | 32 |
| To a great extent | 44 |

**19. What percentage of teachers uses ICT tools such as LCD projector, Multimedia etc. while teaching?**

| Category | Responded by students ( in %) |
|---|---|
| Below 29% | 19 |
| 30-49% | 8 |
| 50-69% | 22 |
| 70-89% | 29 |
| Above 90% | 22 |
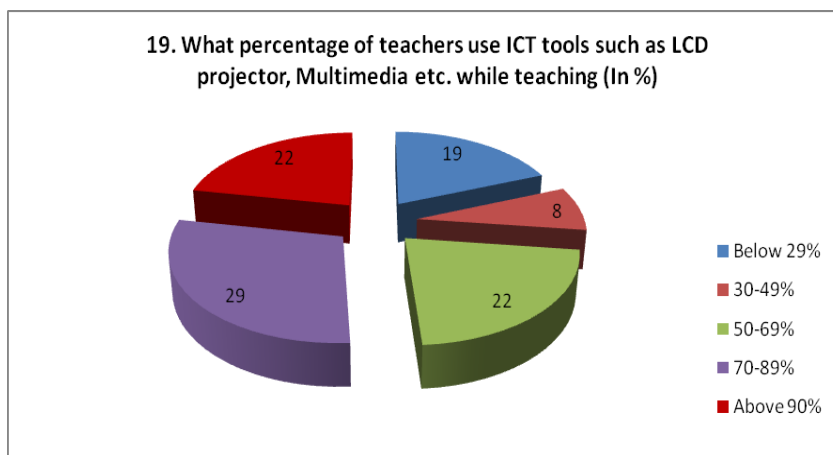


**20. The overall quality of teaching-learning process in your institute is very good.**

| Category | Responded by students ( in %) |
|---|---|
| Strongly disagree | 6 |
| Disagree | 3 |
| Neutral | 10 |
| Agree | 28 |
| Strongly agree | 53 |
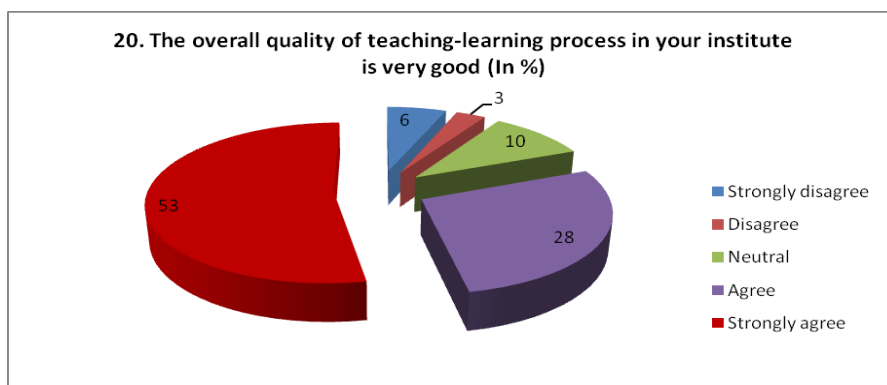
## Report of Feedback on Syllabus by Students
## 2020-21

The questionnaire for the survey on **Syllabus by Students** is prepared by the IQAC of the college consisting of 5 close ended ranks where 5 is the maximum value and 1 is the least value. A total of 500 students were selected at random from the final semester of Arts and Science stream of the college and 137 no. of students responded in the survey which is more than 100 as referred by NAAC. The summary of the analysis is presented below –
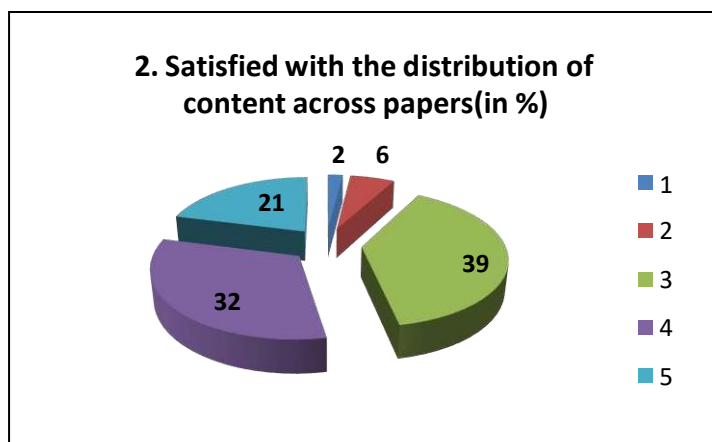
**\*Rank (5 = Maximum value & 1= Least value)**

1. **Syllabus is too bulky**

| Rank | Responses of Students (%) |
|------|---------------------------|
| 1    | 3                         |
| 2    | 4                         |
| 3    | 25                        |
| 4    | 42                        |
| 5    | 26                        |



1. Syllabus is too bulky (in %)
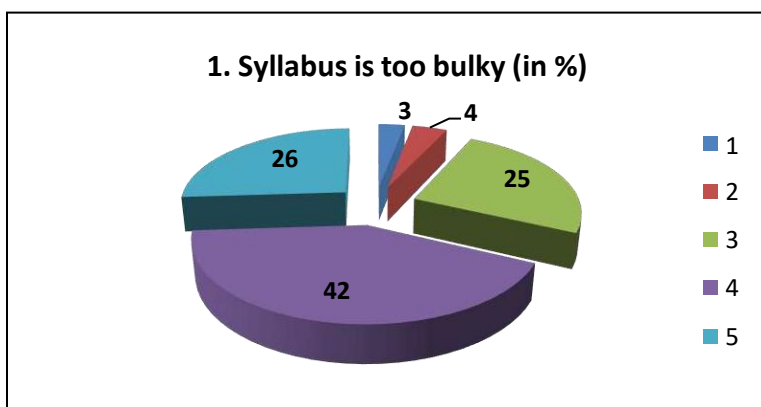
2. **Satisfied with the distribution of content across papers**

| Rank | Responses of Students (%) |
|------|---------------------------|
| 1    | 2                         |
| 2    | 6                         |
| 3    | 39                        |
| 4    | 32                        |
| 5    | 21                        |



2. Satisfied with the distribution of content across papers(in %)

**3. Incorporation of relevant materials**

| Rank | Responses of Students (%) |
|------|---------------------------|
| 1 | 3 |
| 2 | 8 |
| 3 | 31 |
| 4 | 33 |
| 5 | 25 |



**3. Incorporation of relevant materials (in %)**
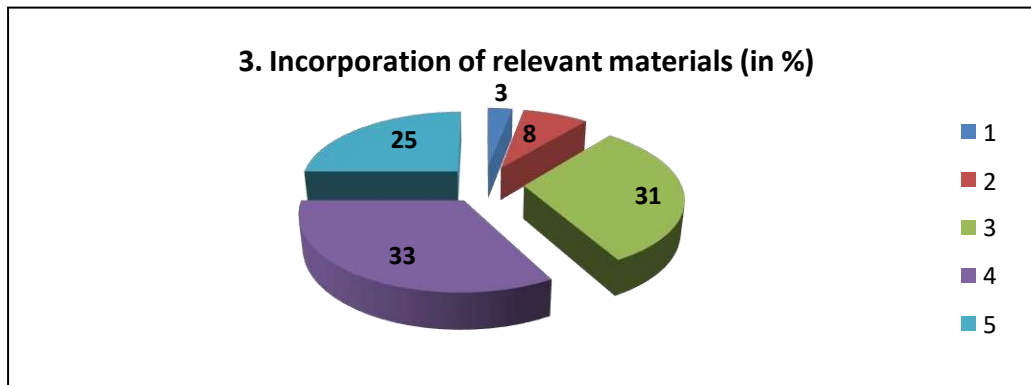
**4. Capable of sustaining interest**

| Rank | Responses of Students (%) |
|------|---------------------------|
| 1 | 4 |
| 2 | 4 |
| 3 | 26 |
| 4 | 42 |
| 5 | 24 |



**4. Capable of sustaining interest (in %)**
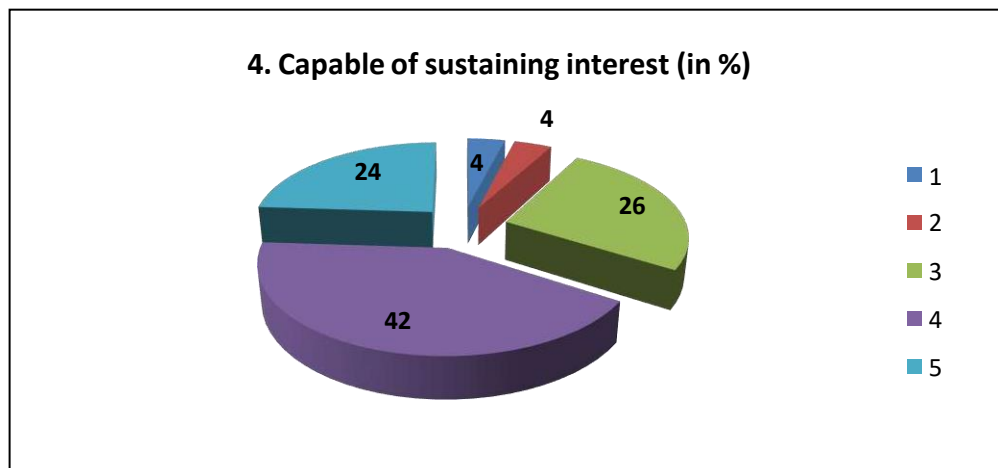
**5. Emphasis on practice**

| Rank | Responses of Students (%) |
|---|---|
| 1 | 7 |
| 2 | 6 |
| 3 | 29 |
| 4 | 29 |
| 5 | 28 |

**5. Emphasis on practice (in %)**
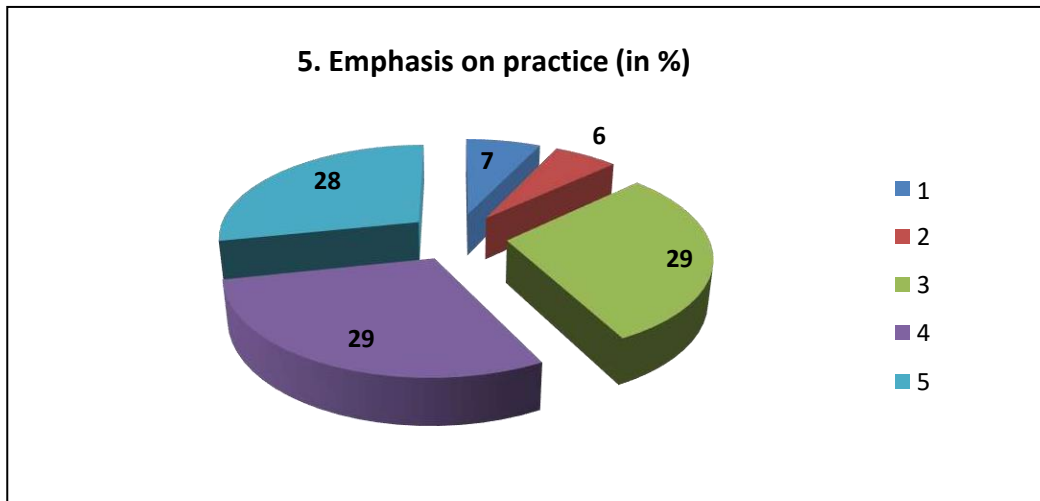


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# Report of Feedback on College Environment By Students

## 2020-21

The questionnaire for the survey on **College Environment by Students** is prepared by the IQAC of the college consisting of 6 close ended statement and 01 open ended question. Since the total enrolment of the college is more than 3500 hence a total of 500 students were selected at random from the final semester of Arts and Science stream of the college for survey and 174 students responded which is more than 100 as referred by NAAC. The result is analyzed statement wise and the summary is presented below -
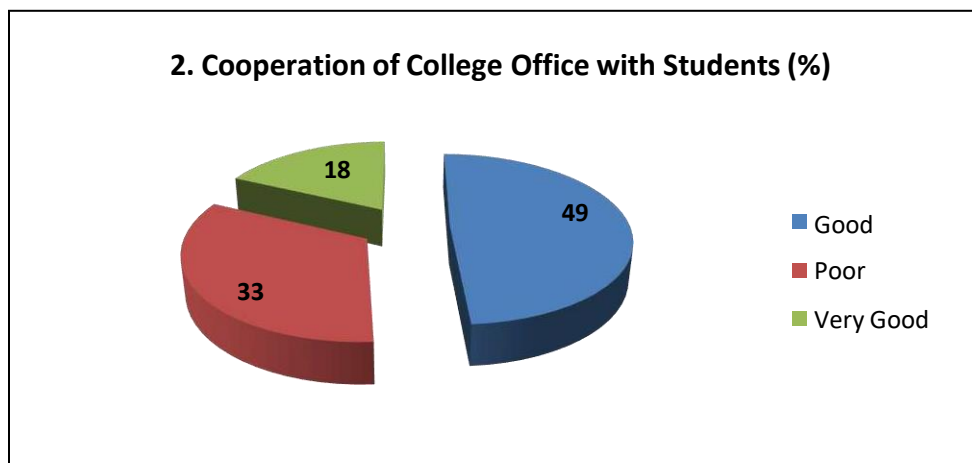
1. **Principal's relation with Students**

| Category | Respondent of student (in %) |
|---|---|
| Good | 44 |
| Poor | 4 |
| Very Good | 52 |
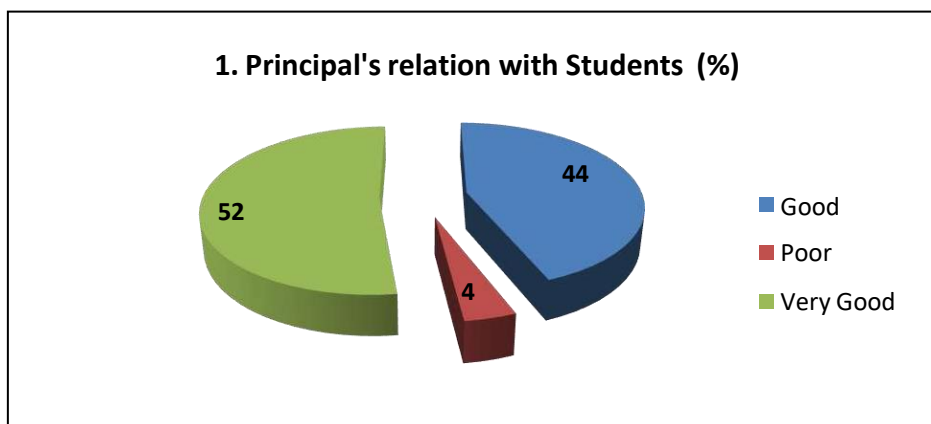


2. **Cooperation of College Office with Students**

| Category | Respondent of student (in %) |
|---|---|
| Good | 49 |
| Poor | 33 |
| Very Good | 18 |

**3. Facilities**

*(a) Library*

| Category | Respondent of student (in %) |
|---|---|
| Good | 50 |
| Poor | 2 |
| Very Good | 48 |
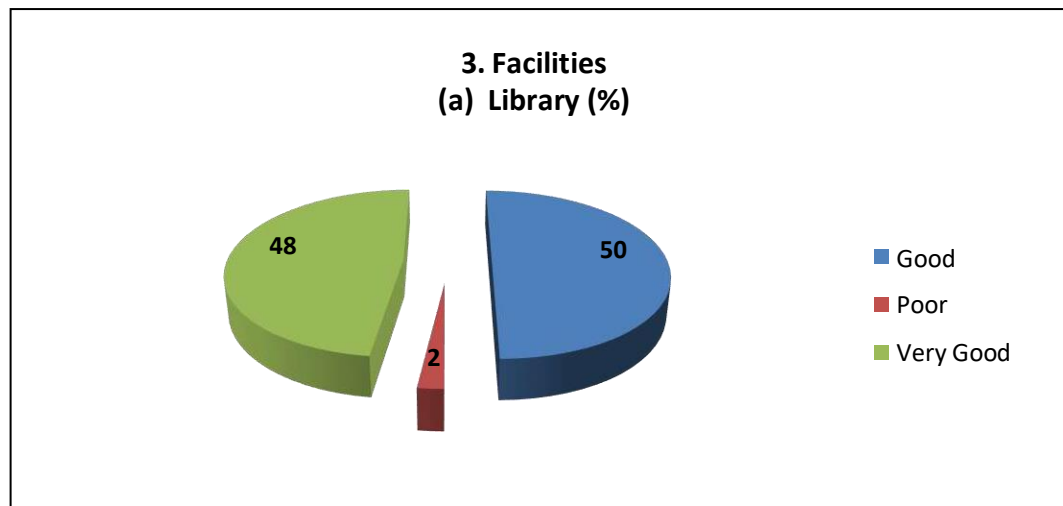


*(b) College canteen*

| Category | Respondent of student (in %) |
|---|---|
| Good | 58 |
| Poor | 14 |
| Very Good | 28 |
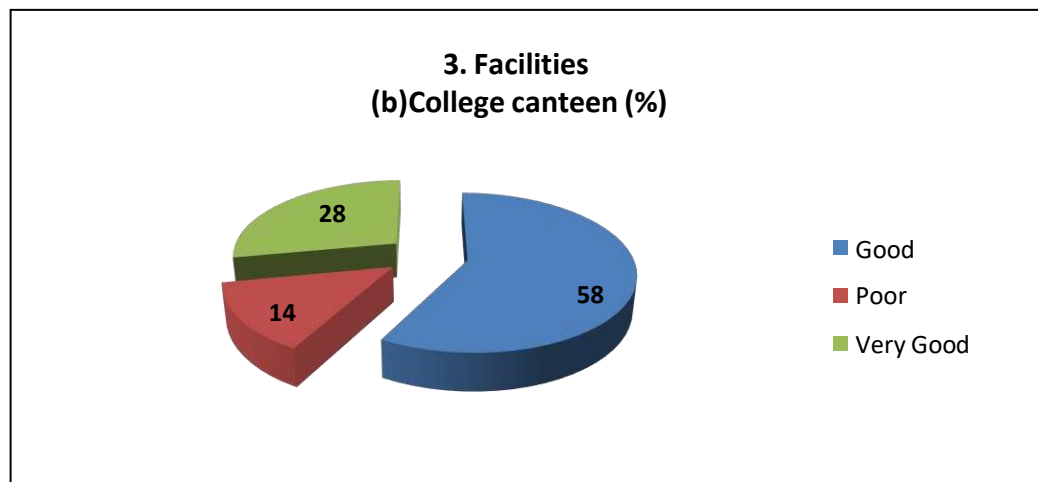
*(c) Drinking water*

| Category | Respondent of student (in %) |
|---|---|
| Good | 55 |
| Poor | 11 |
| Very Good | 34 |



**3. Facilities
(c) Drinking water (%)**
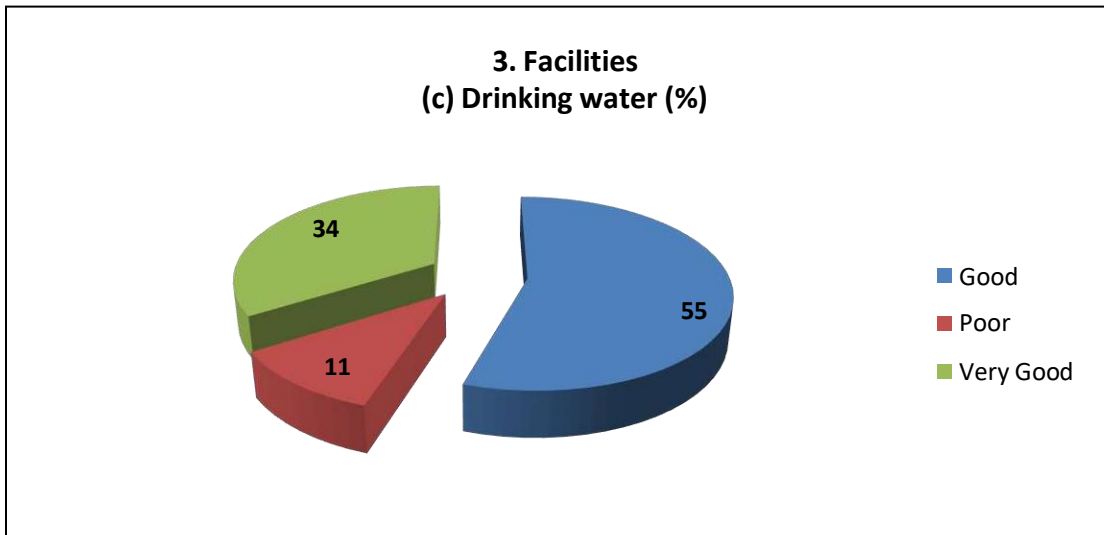
*(d) Boy's/ Girl's Common Room*

| Category | Respondent of student (in %) |
|---|---|
| Good | 51 |
| Poor | 29 |
| Very Good | 20 |
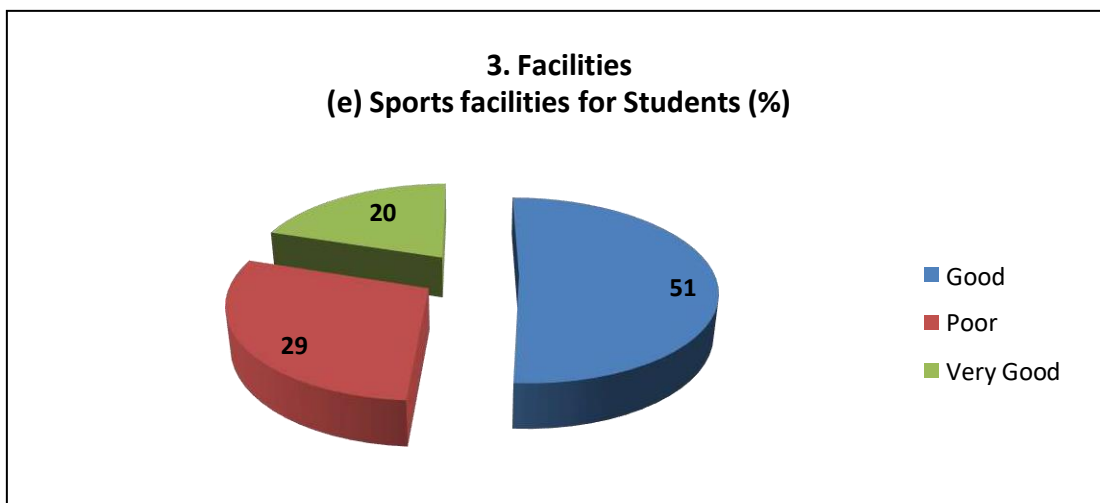


**3. Facilities
(e) Sports facilities for Students (%)**

*(e) Sports facilities for Students*

| Category | Respondent of student (in %) |
|----------|------------------------------|
| Good | 51 |
| Poor | 29 |
| Very Good | 20 |

**3. Facilities**
**(e) Sports facilities for Students (%)**
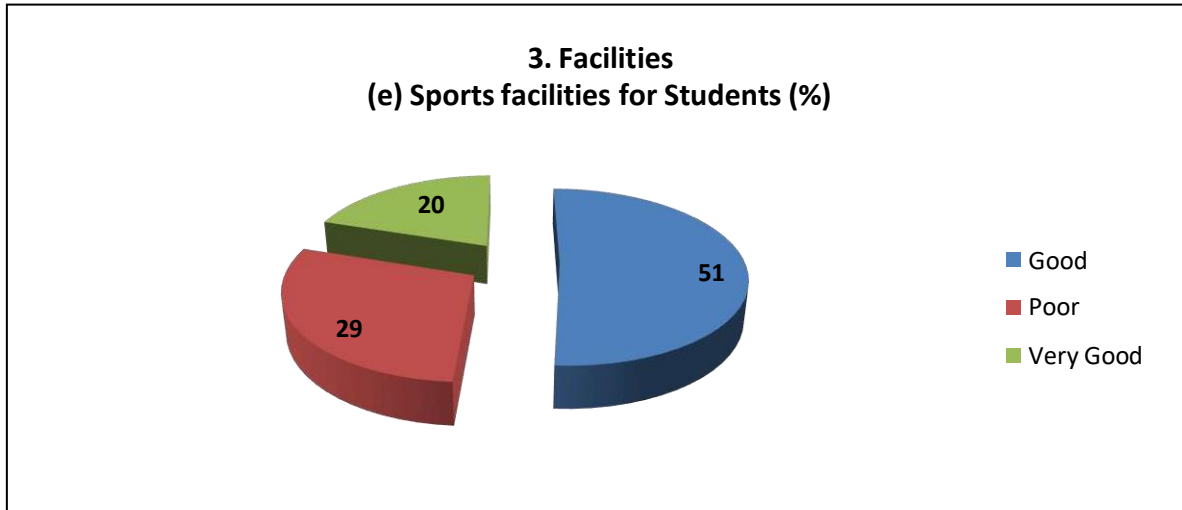


*(f) Parking Place for Students*

| Category | Respondent of student (in %) |
|----------|------------------------------|
| Good | 52 |
| Poor | 8 |
| Very Good | 40 |

**3. facilities**
**(f) Parking Place for Students(%)**
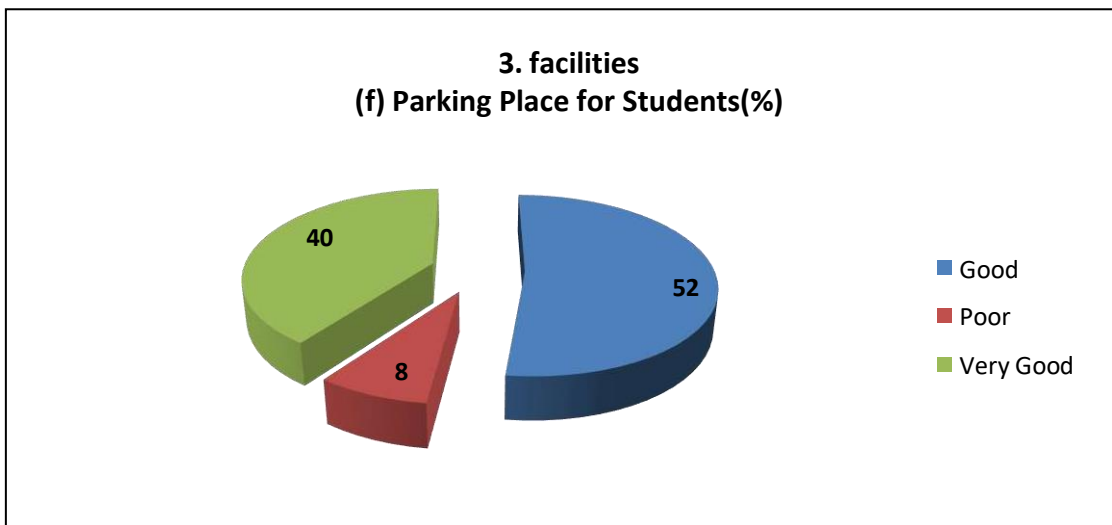
*(g) Condition of Classroom*

| Category | Respondent of student (in %) |
|---|---|
| Good | 58 |
| Poor | 11 |
| Very Good | 31 |

**3. Facilities (g) Condition of Classroom (%)**

31

11

58
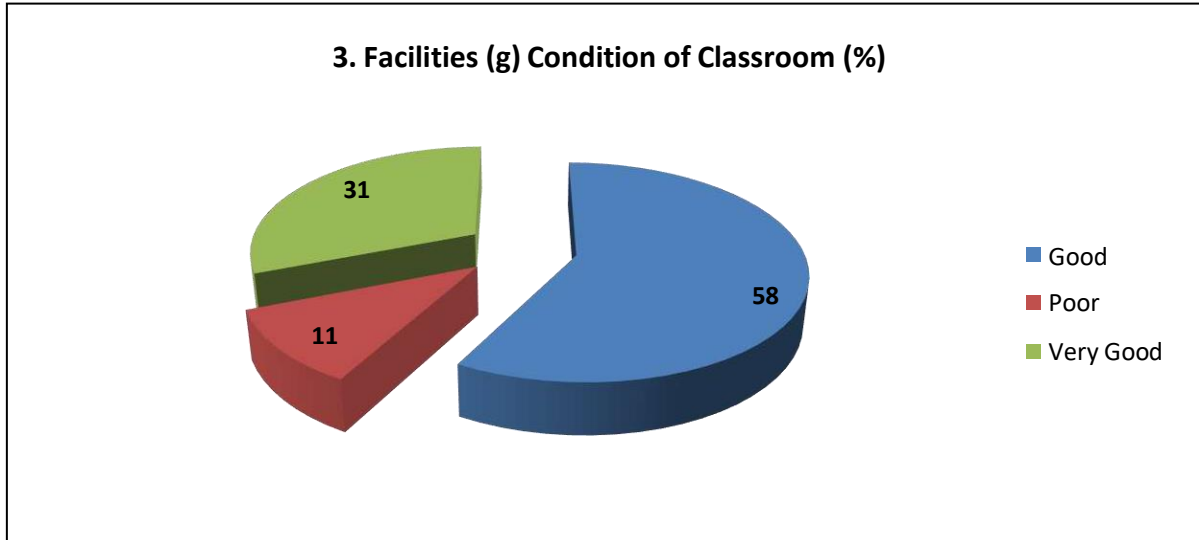
- Good
- Poor
- Very Good

*(h) Condition of Auditorium*

| Category | Respondent of student (in %) |
|---|---|
| Good | 54 |
| Poor | 15 |
| Very Good | 31 |

**3. facilities
(h) Condition of Auditorium(%)**

31

15

54
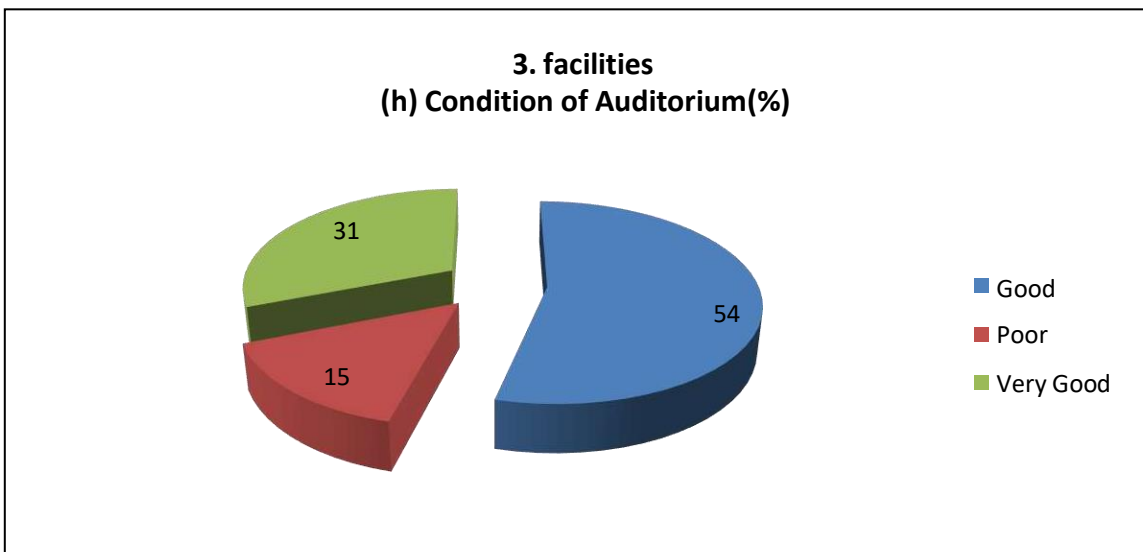
- Good
- Poor
- Very Good

*(i) Power Supply Condition*

| Category | Respondent of student (in %) |
|---|---|
| Good | 64 |
| Poor | 5 |
| Very Good | 31 |

**3. Facilities**
**(i) Power Supply Condition (%)**
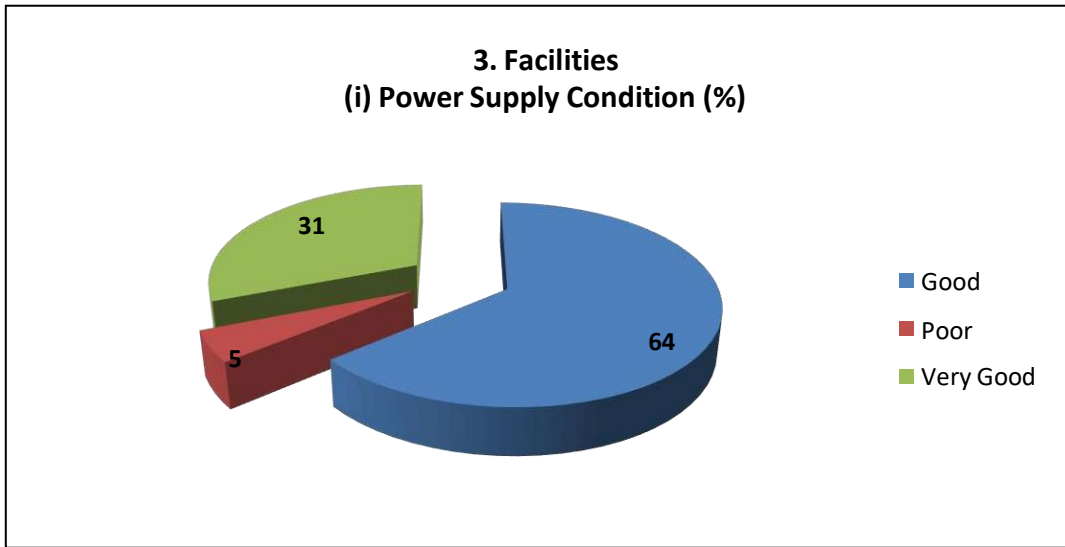


**4. Maintenance of discipline in the College by students**

| Category | Respondent of student (in %) |
|---|---|
| Good | 56 |
| Poor | 11 |
| Very Good | 33 |

**4. Maintenance of discipline in the College by students (%)**
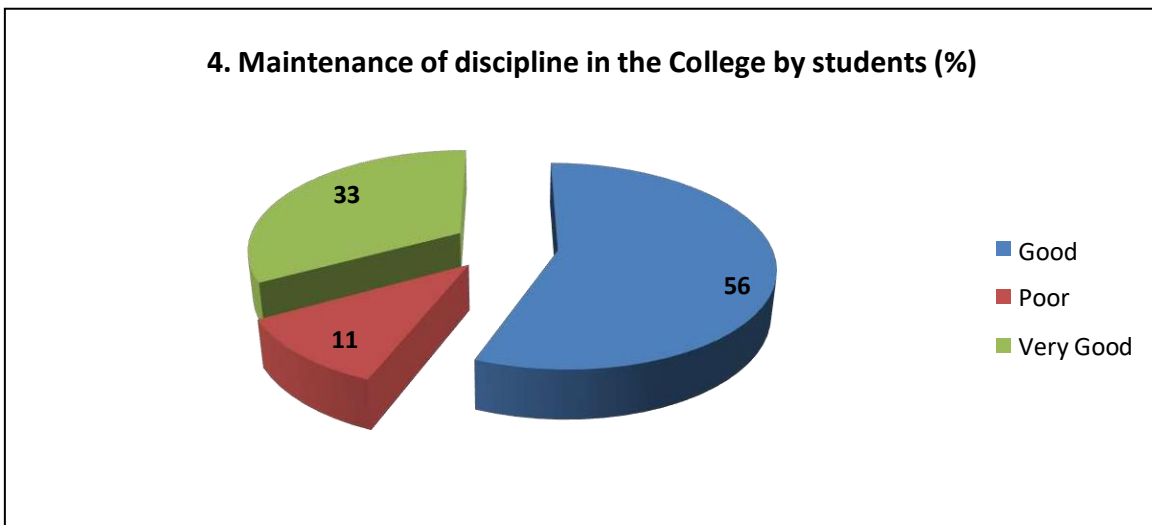
**5. Awareness of students about College Campus cleanness**

| Category | Respondent of student (in %) |
|---|---|
| Good | 45 |
| Poor | 16 |
| Very Good | 39 |

**5. Awareness of students about College Campus cleanness (%)**

| | |
|---|---|
| 39 | |
| 16 | 45 |
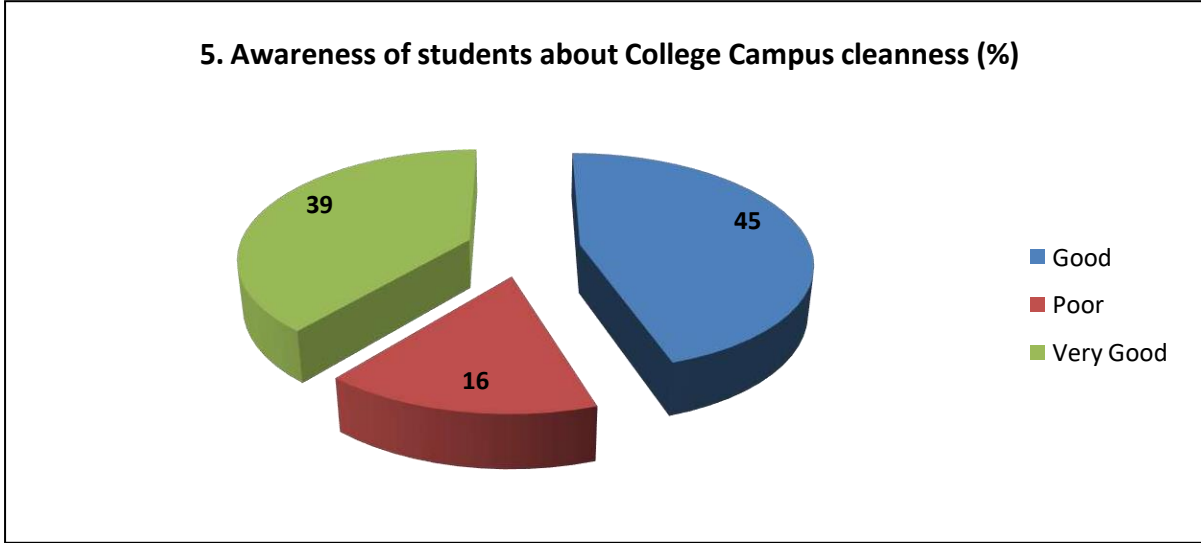
■ Good
■ Poor
■ Very Good

**6. Overall Educational Environment of the College**

| Category | Respondent of student (in %) |
|---|---|
| Good | 51 |
| Poor | 3 |
| Very Good | 46 |

**6. Overall Educational Environment of the College(%)**

| | |
|---|---|
| 46 | 51 |
| 3 | |

■ Good
■ Poor
■ Very Good
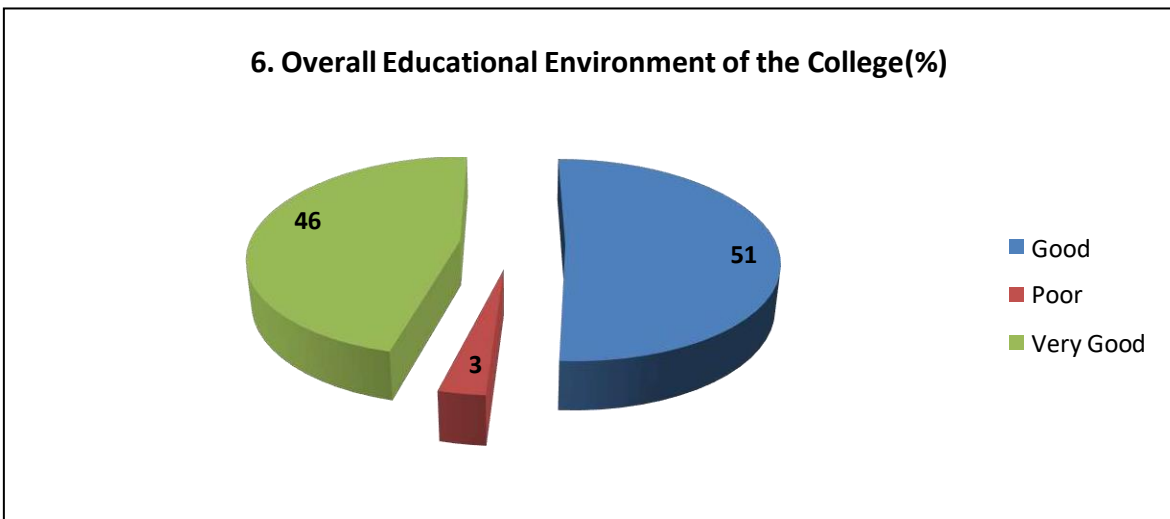
**7.** What is the urgent need for students? Give your opinion.

In this survey out of 174 respondents 114 students responded this question. After verification the opinions are summarized as follows –

| Opinions | Respondent of student (in %) |
|---|---|
| Green and plastic free zone | 63 |
| Ban on gutkha in the college campus | 54 |
| Improvement of college play ground | 17 |
| Provisionof more sports facilities | 9 |
| Provision of Boys' Hostel | 35 |
| Provision of better and more parking space for two wheelers | 51 |
| Provision of better and more wash room | 46 |
| Improvement and beautification of college pond | 11 |

- The sum total of percentage column is more than 100 because in most of the cases a single respondent provided more than one opinion.

Co-ordinator
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# Report of the Feedback on Teachers by Students
## 2020-21

The questionnaire for **Feedback on Teachers** survey is developed by the IQAC of the College, consisting of 10 close ended statements and 01 open endedquestion. A total of 500 students were selected at random from the final semester of Arts and Science stream of the college and out of that 434 no. of students responded. The result is analyzed statement wise and the summary is presented below-
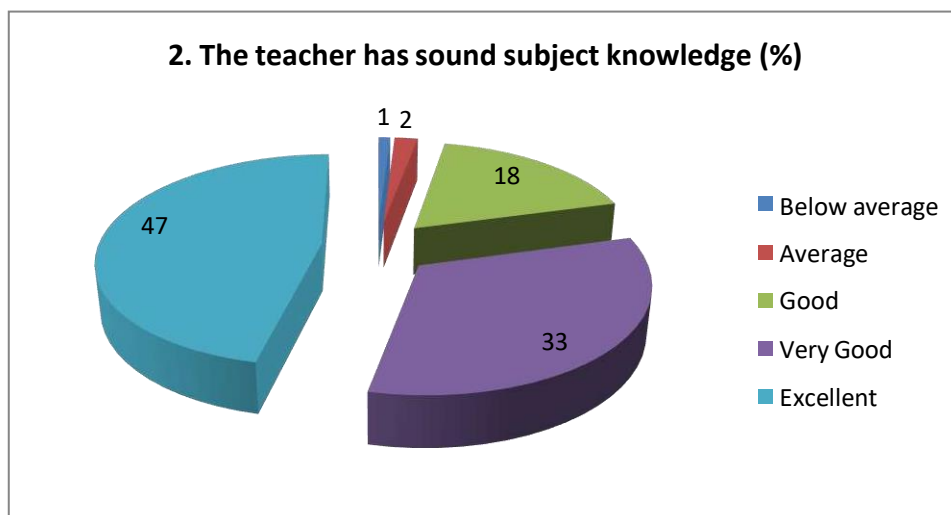
1.  **The teacher clearly explains concepts**

| Category | Responses of student (in %) |
|---|---|
| Below average | 1 |
| Average | 3 |
| Good | 20 |
| Very Good | 28 |
| Excellent | 48 |
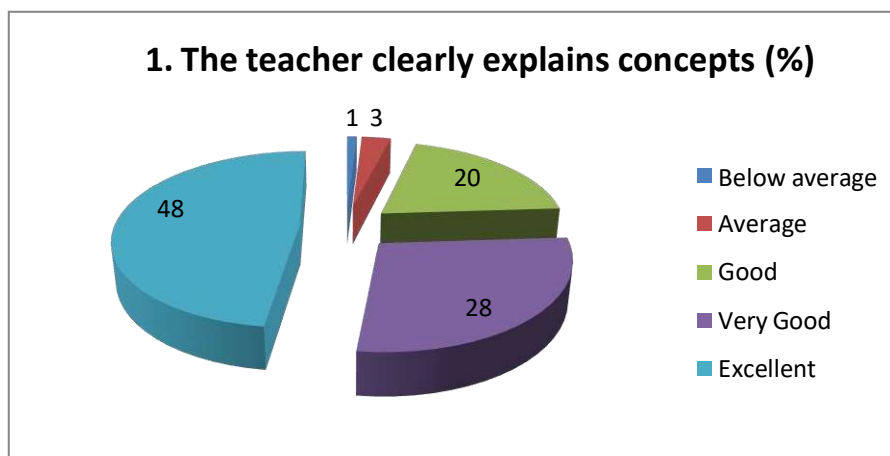


2.  **The teacher has sound subject knowledge.**

| Category | Responses of student (in %) |
|---|---|
| Below average | 1 |
| Average | 2 |
| Good | 18 |
| Very Good | 33 |
| Excellent | 47 |

**3. The teacher is regular**

| Category | Responses of student (in %) |
|---|---|
| Below average | 1 |
| Average | 3 |
| Good | 16 |
| Very Good | 28 |
| Excellent | 52 |
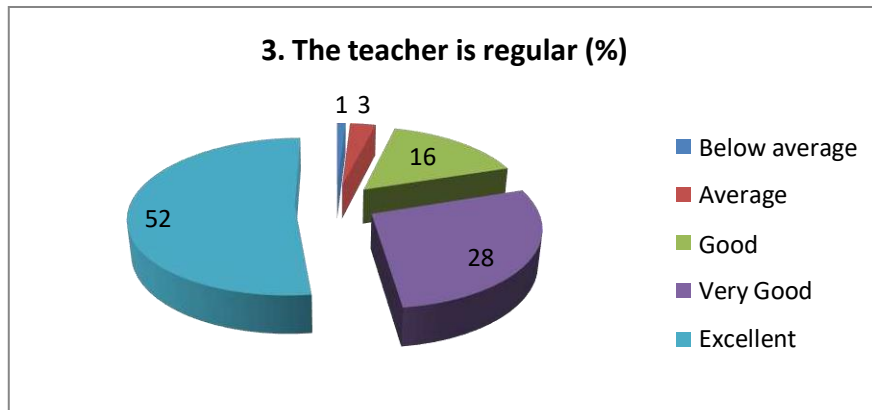


**4. The teacher enters and leaves the classroom in time.**

| Category | Responses of student (in %) |
|---|---|
| Below average | 1 |
| Average | 3 |
| Good | 17 |
| Very Good | 27 |
| Excellent | 52 |
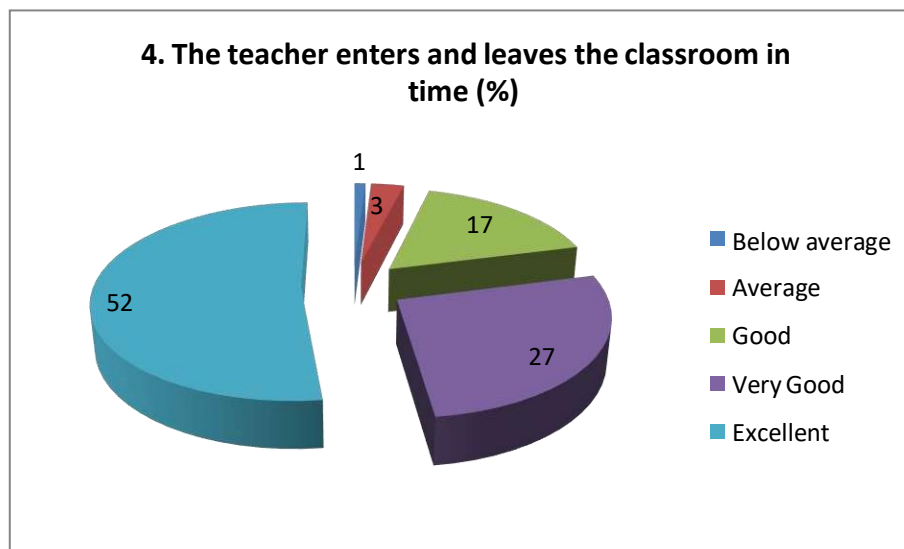
**5. The teachers finishes course in time.**

| Category | Responses of student (in %) |
| --- | --- |
| Below average | 2 |
| Average | 3 |
| Good | 19 |
| Very Good | 24 |
| Excellent | 52 |
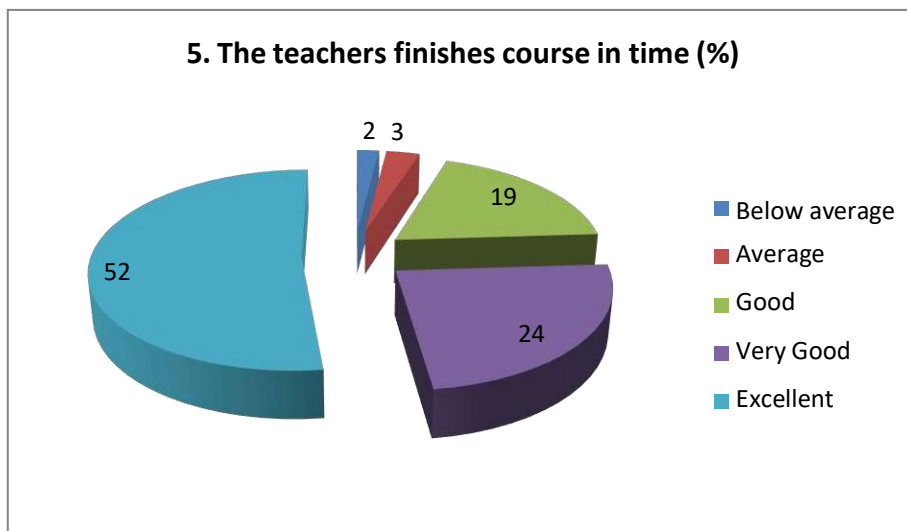


**6. The teacher encourages interaction both inside and outside the classroom.**

| Category | Responses of student (in %) |
| --- | --- |
| Below average | 2 |
| Average | 6 |
| Good | 19 |
| Very Good | 26 |
| Excellent | 47 |
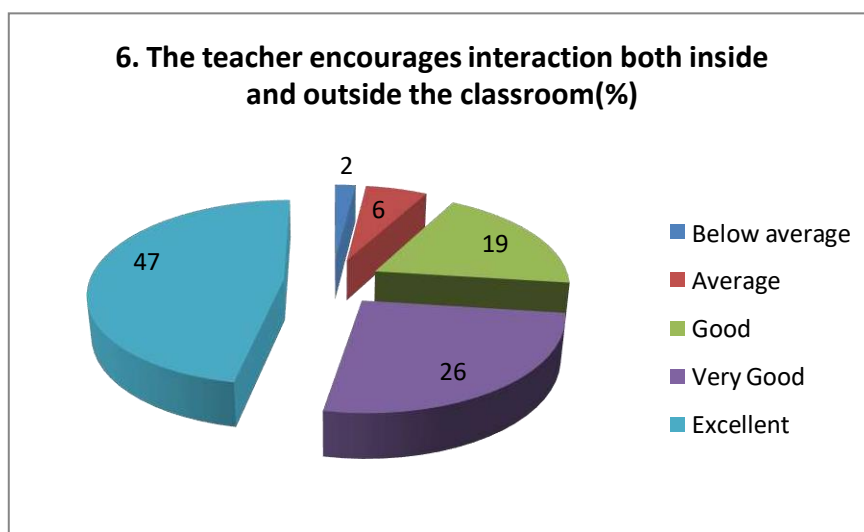
**7. The teacher is well organized and prepared.**

| Category | Responses of student (in %) |
|---|---|
| Below average | 1 |
| Average | 2 |
| Good | 18 |
| Very Good | 29 |
| Excellent | 50 |

**7. The teacher is well organized and prepared (%)**
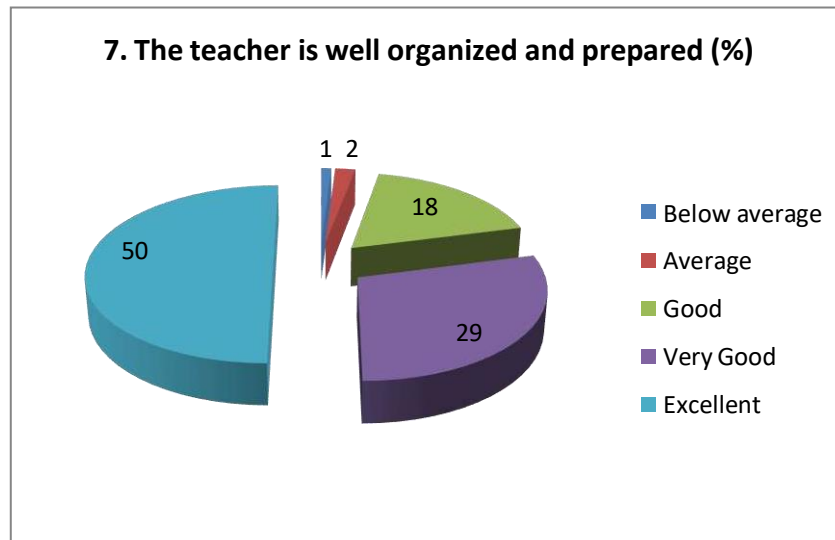


**8. The teacher makes sure students understand the lession.**

| Category | Responses of student (in %) |
|---|---|
| Below average | 2 |
| Average | 3 |
| Good | 20 |
| Very Good | 25 |
| Excellent | 50 |

**8. The teacher makes sure students understand the lession (%)**
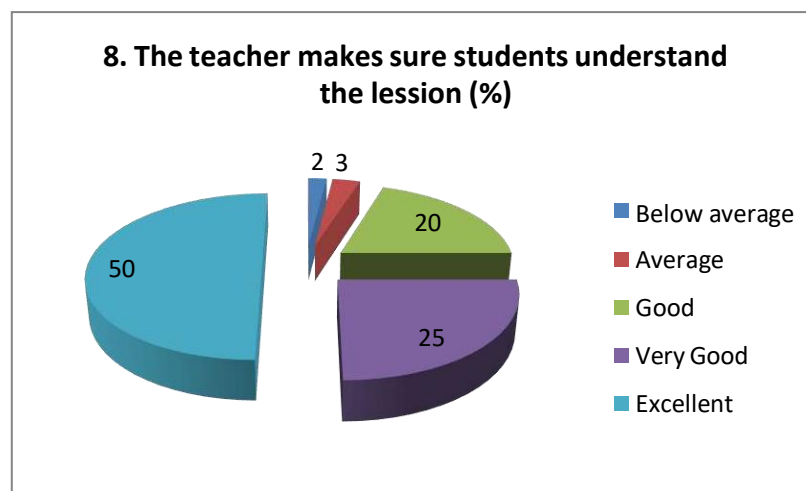
9.  **The teacher creates interest in the subjects.**

| Category | Responses of student (in %) |
|---|---|
| Below average | 2 |
| Average | 4 |
| Good | 19 |
| Very Good | 27 |
| Excellent | 48 |
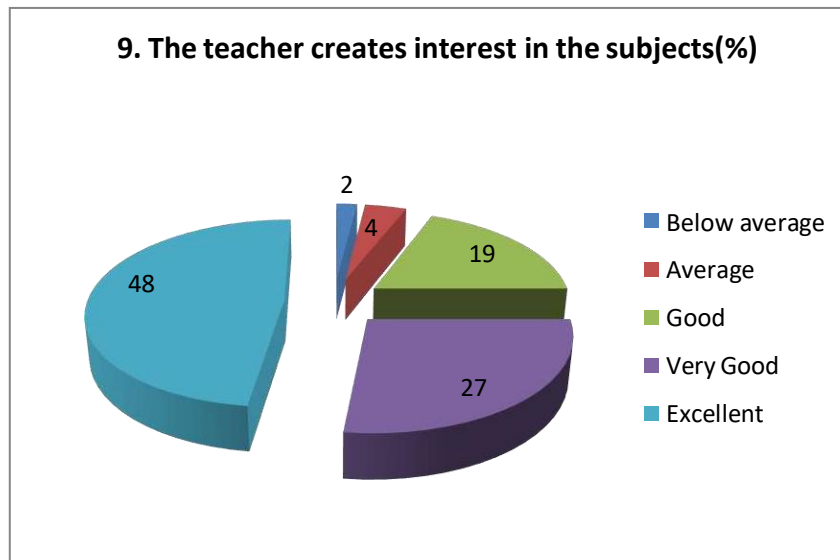


`10. **How do you rate the teachers' capacity to motivate students?**

| Category | Responses of student (in %) |
|---|---|
| Below average | 2 |
| Average | 5 |
| Good | 15 |
| Very Good | 28 |
| Excellent | 50 |
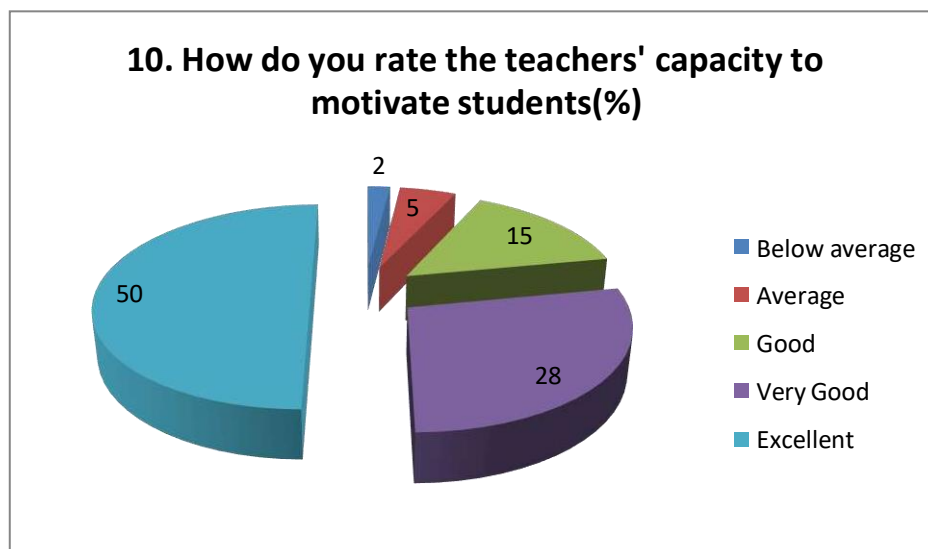
The questionnaire for the survey on Feedback by Employers is prepared by the IQAC, Nalbari College consisting of 8 close ended statements. The survey was done in offline mode. In this survey 57 employers consisting of educational institutions, state and central government offices, Private sectors, MNCs are selected at random. Out of the 57 employers, 31 employers responded in the survey. The result is analyzed statement wise and the summary is presented below –

1. **How far the service rendered by the Nalbari College alumnus has satisfied you as the employer?**

85% Employers stated the service rendered by the alumnus of Nalbari College is excellent.

15% Employers stated the service rendered by the alumnus of Nalbari College is good.

0% Employers stated the service rendered by the alumnus of Nalbari College is fair.

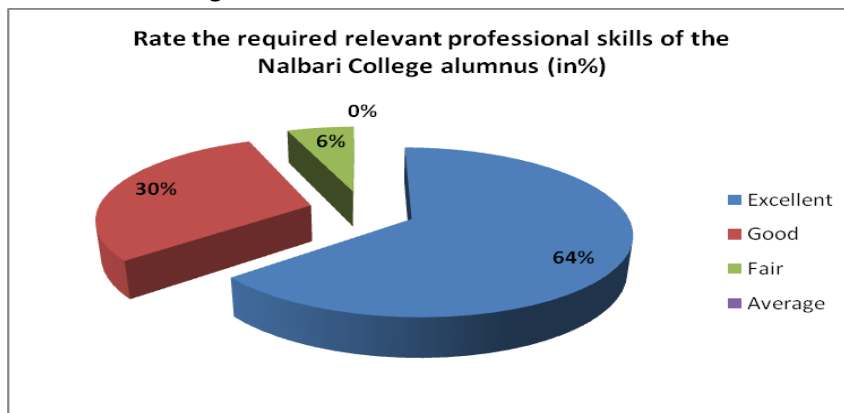0% Employers stated the service rendered by the alumnus of Nalbari College is average.
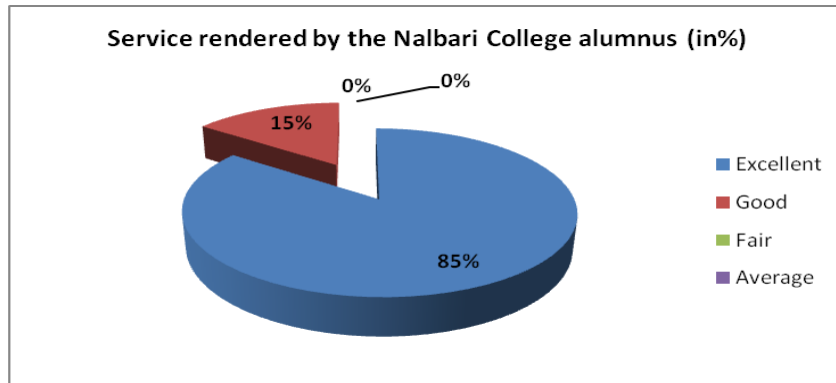


2. **Rate the required relevant professional skills of the Nalbari College alumnus by employee.**
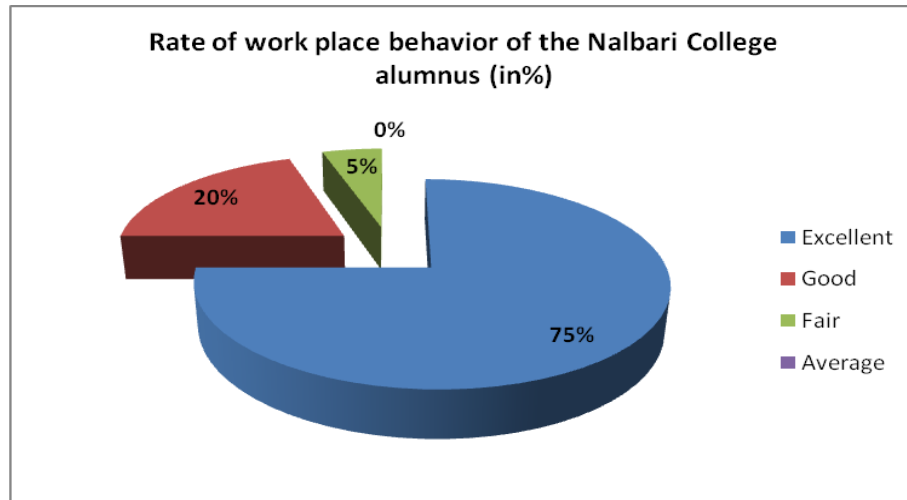
64% Employers rated excellent.

30% Employers rated good.

6% employers rated for fair.
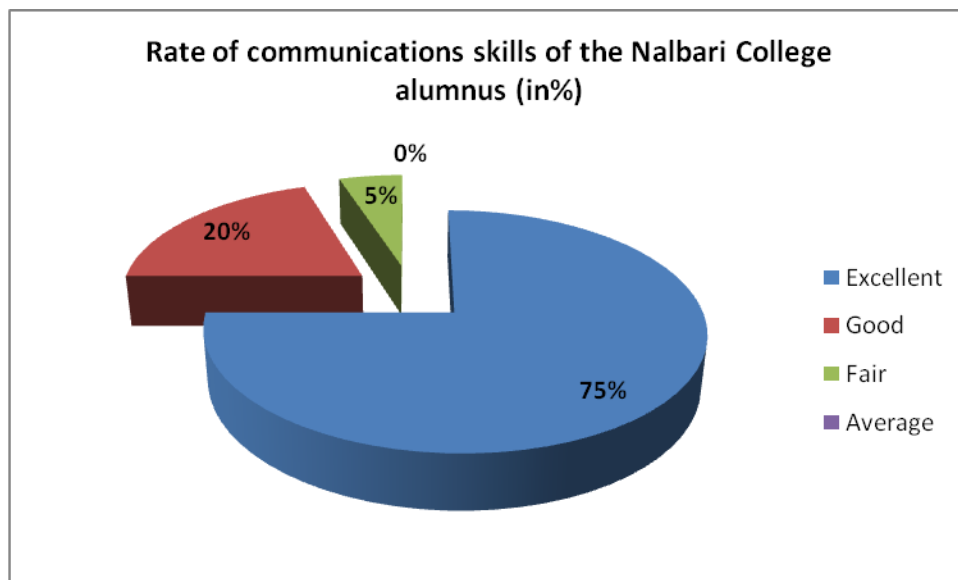
0% employers rated for average.

**3. Rate the work place behavior of the Nalbari College alumnus employee**

75% Employers rated excellent.
20% Employers rated good.
5% employers rated for fair.
0% employers rated for average.

Rate of work place behavior of the Nalbari College alumnus (in%)

0%
5%
20%
75%

- Excellent
- Good
- Fair
- Average

**4. Rate the general communications skills of the Nalbari College alumnus employee.**

75% Employers rated excellent.
20% Employers rated good.
5% employers rated for fair.
0% employers rated for average.

Rate of communications skills of the Nalbari College alumnus (in%)

0%
5%
20%
75%
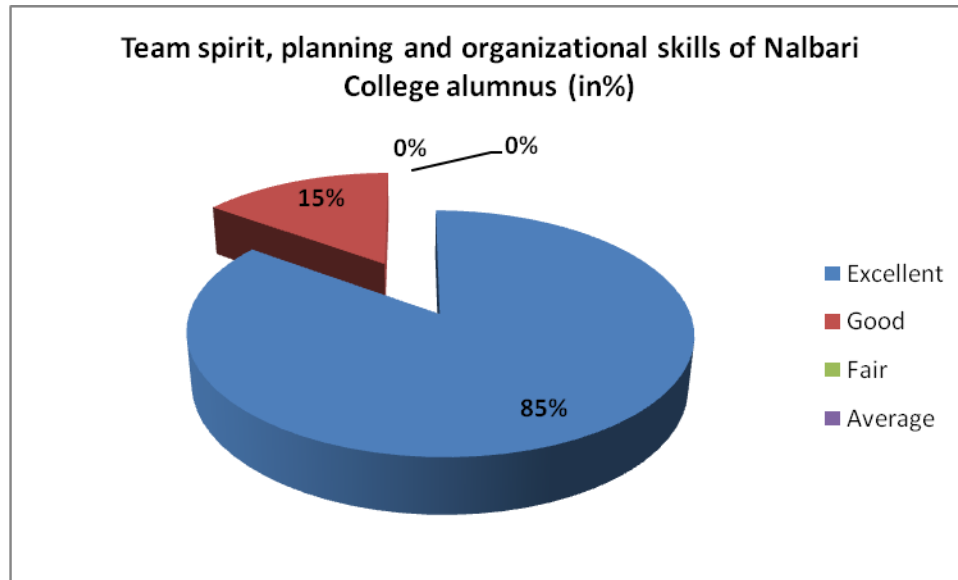
- Excellent
- Good
- Fair
- Average

**5. Rate the team spirit, planning and organizational skills of Nalbari College alumnus employee**

85% Employers rated excellent.

15% Employers rated good.

0% employers rated for fair.

0% employers rated for average.

**Team spirit, planning and organizational skills of Nalbari College alumnus (in%)**

0%    0%

15%
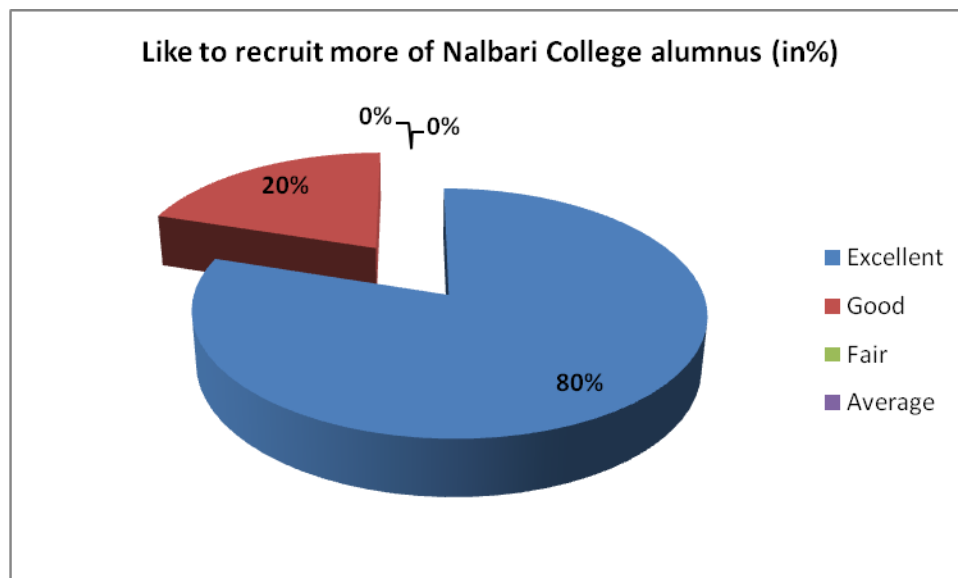
- Excellent
- Good
- Fair
- Average

85%

**6. Would you like to recruit more of Nalbari College alumnus in your organization?**
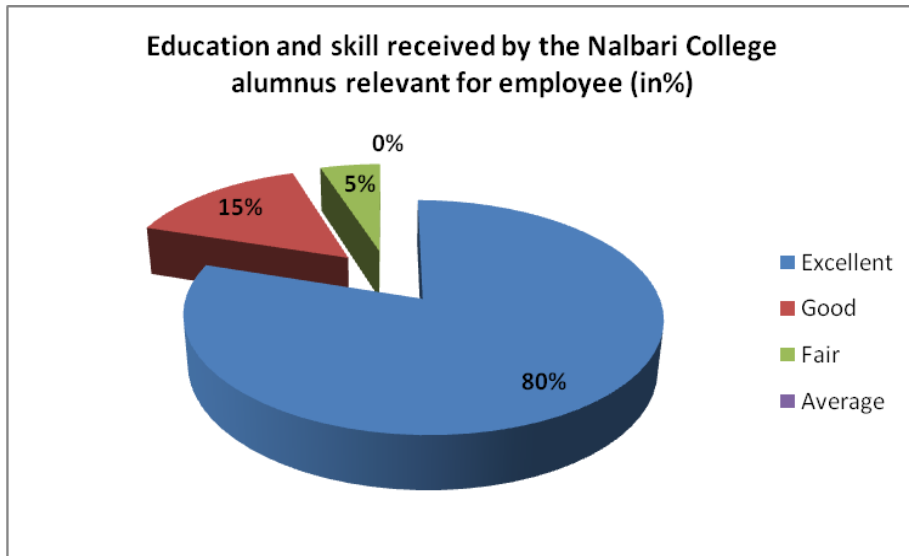
80% Employers rated excellent.

20% Employers rated good.

0% employers rated for fair.

0% employers rated for average.

**Like to recruit more of Nalbari College alumnus (in%)**

0%    0%

20%

- Excellent
- Good
- Fair
- Average

80%

7. **Is the education and skill received by the Nalbari College alumnus employee relevant for employee?**

80% Employers rated excellent.
15% Employers rated good.
5% employers rated for fair.
0% employers rated for average.



Education and skill received by the Nalbari College alumnus relevant for employee (in%)

- Excellent
- Good
- Fair
- Average

8. **Overall rating of our institution in preparing human resources for the work.**

80% Employers rated excellent.
20% Employers rated good.
0% employers rated for fair.
0% employers rated for average.



Overall rating of our institution in preparing human resources for the work (in%)

- Excellent
- Good
- Fair
- Average
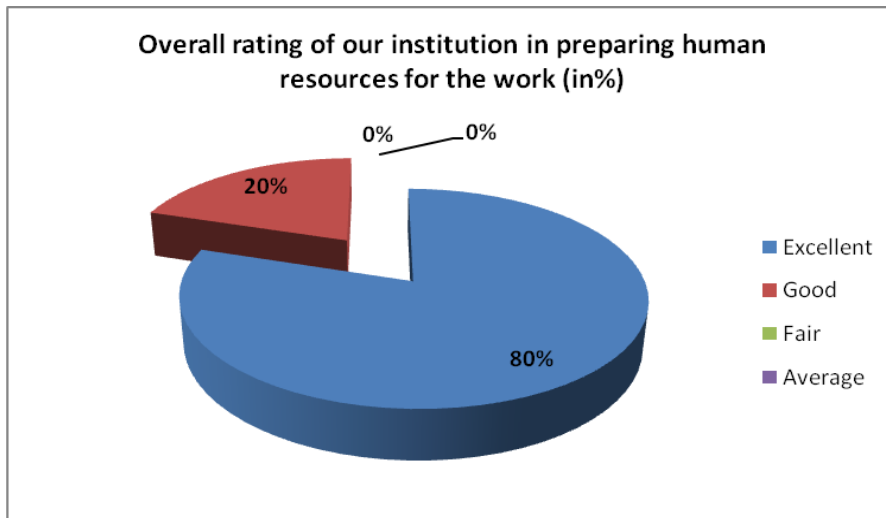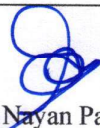
Date: 20-09-2021

Action Taken Report on Feedback obtained from Students on different fields for the Academic Session: 2020-21

| Student Satisfaction Survey and Action Taken Report | | |
|---|---|---|
| **Sl No.** | **Feedback** | **Action Taken** |
| 1 | There is scope for improvement in promoting internship, student exchange, field visit opportunities for student | The Academic Council Meeting held on 20-09-2021 discussed the Student Satisfaction Survey and following decisions were taken- |
| 2 | Needs to provide more multiple opportunities to learn and grow. | • Initiatives are taken for improvement in promoting internship, student exchange, and field visit for students. |
| 3 | The college needs to use more ICT tools such as LCD projector, Multimedia etc. while teaching | • Reported to concerned bodies for necessary action and the IQAC coordinator is requested to make necessary arrangement for online courses. • The Faculty members are advised to use more ICT tools & LCD projector in the teaching learning process. |
| **Feedback on Syllabus by Student and Action Taken Report** | | |
| **Sl No.** | **Feedback** | **Action Taken** |
| 1 | There is scope for the distribution of content across papers. | • The Academic Council Meeting held on 20-09-2021 discussed the Feedback on Syllabus by Student and following decision was taken- • Reported to concerned body for necessary action. |
| **Feedback on College Environment By Students and Action Taken Report** | | |
| **Sl No** | **Feedback** | **Action Taken** |
| 1 | Needs more cooperation of College Office with Students | The Academic Council Meeting held on 20-09-2021 discussed the Feedback on College Environment By Students and following decisions were taken- |
| 2 | Needs improvement for Boy's/ Girl's Common Room | • The office staffs are advised to cooperate with the students. |
| 3 | Needs more provision for sports facilities | • Initiatives are taken for the improvement of the common room & sports facilities. |
| **Feedback on Teachers by Students and Action Taken Report** | | |
| **Sl No** | **Feedback** | **Action Taken** |
| Satisfactory | | |

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